



### **Cancellation Policies and Penalties for Passenger Cancellations**

No cancellation fee or penalty for any cancellation within 5 calendar days from date the initial payment is processed (unless past final payment deadline). Cancellations after 5 days from initial payment but before final payment deadline: \$50 fee per person. Typically, cancellations after final payment deadline but before 30 to 46 days from sail date: \$100 fee per person. 50% penalty varies with each itinerary. Most seven day sailings are 30 days to 8 days, although most seven day international sailings are usually 45 days to 8 days. Cruises of other lengths may vary.

No refunds on most seven days sailings 8 days before sailing or “No Show”, most seven day international sailings are 14 days before sailing or “No Show”. Cruises of other lengths may vary.

PLEASE SEE THE LINK FOR EACH INDIVIDUAL SAILING FOR COMPLETE AND DETAILED CANCELLATION POLICIES FOR EACH SAILING.

Also responsible for all credit card fees if cancelled. You will be charged a \$50 administrative fee for any changes once final documents have been issued.

### **CANCELLATION POLICY**

Should Sundancer Cruises cancel this sailing, where the passenger is not at fault and has not cancelled in violation of the terms and conditions set forth above, all sums paid to Sundancer Cruises will be promptly paid to the passenger (unless the passenger advises Sundancer Cruises in writing after cancellation). This provision does not apply where Sundancer Cruises has remitted payment to another registered wholesale seller of travel or a carrier (without obtaining a refund), and where the wholesaler or provider defaults in providing the agreed-upon service. In this situation, Sundancer Cruises must provide the passenger with a written statement accompanied by bank records (establishing the disbursement of the payment), and if disbursed to a wholesale seller of travel, provide proof of the current registration of that wholesaler.

NOTE: It is very rare that the Cruise Line cancels cruises. In the event that the Cruise Line should cancel a cruise due to unforeseen circumstances, they will notify you immediately. Since every situation is different, Cruise Line's upper management will assess the severity of the situation when it happens and act accordingly. In the event of strikes, lockouts, riots, weather conditions, mechanical difficulties, or for any other reason, the Cruise Line has the right to cancel, advance, postpone, or deviate from any scheduled sailing or port of call without prior notice. In this situation the Cruise Line may substitute another ship or port of call. However the Cruise Line is not legally liable for any loss to guests by reason of the cancellation, advancement, postponement, deviation, or substitution. In addition, while the Cruise Line attempts to follow our published schedules as closely as possible, the Cruise Line is not responsible if they cannot adhere exactly to the published times at any of their ports of call. However, they will attempt to keep all passengers informed of any changes. We recommend that all guests purchase a Vacation Protection Plan for their peace of mind.

### **Hotels, Car Rentals, Excursions That Are Not Through Cruise Lines**

Sundancer Cruises will advise as to the third-party entity's cancellation terms as these items are booked.

**PASSPORTS ARE MANDATORY!**